

I am an RID certified interpreter and work for a VRS. I am not legally certified, so if I get a legal related call, I disagree with having to stay on the call for at least 10 minutes. I feel this is doing a disservice to the caller. I should be able to hand the call over to a legally certified interpreter.

In addition, it would be very helpful if we could have a minute of preconference time to get more information from the caller about what type of call they want to make. This prep time will help our interpretation to be as accurate as possible because we will have some context to start with. Thank you for your time and attention.

Teresa Von Loh